# **D & M WATER SUPPLY CORPORATION**

# **P.O. BOX 9**

Douglass, Texas 75943

Phone: 936-559-9900 Fax: 936-559-0112 Email: dmwater.org@gmail.com Web: www.dmwater.org

Check list for Standard Service Application & Agreement Packet

- **Completed Service Application and Agreement** must be completed by property owner(s).
- **Copy of Deed** including property description and record of filing at the county clerk's office (volume & page #).
- A map (official plat or hand drawn directions) showing location of property and location of preferred meter installation if necessary.
- The Right of Way Easement must be signed by property owner(s) as listed on the deed and sealed by a Notary Public. The original document is required (no copies please). A Notary is available at our office.
- Valid photo I.D. of applicant(s)
- Customer Service Inspection (CSI), \$100.00 fee, is required for new construction, some changes in service type, or suspected cross contamination. If a Customer Service Inspection is required you will be notified and an appointment will be scheduled.

acknowledge the terms of the Customer Service Inspection and understand

(Signature required here) that my account may be billed after a CSI has been performed by D & M Water Supply.

**Payment:** Estimated cost to establish service . (Call for a quote as necessary. Normally \$130 to reservice, or \$1600 for standard new install. Sewer service add \$100)

# **Payment Options**

- On-Line & Pay by Phone 24-7 credit card payments are now available at www.dmwater.org or call 1-855-981-2714.  $\geq$ Accepting E-check, Visa, MasterCard, Discover and American Express. Convenience fees: E-check \$1; credit or debit card 3%. Convenience fees are charged by Heartland Payment Systems for processing payments. \*D & M Water Supply does not receive any portion of the 3% convenience fee charged by Heartland Payment Systems. To avoid this fee you may use any of our other convenient payment options.
- $\geq$ By mail to D & M Water Supply, PO Box 9, Douglass, TX 75943 (take 3-10 business days on average to receive).
- Automatic Bank Draft is available for your convenience. Please complete the Direct Payment form and provide a voided check.
- In person at D & M Water Supply's office 111 Buck Alley, Douglass, Texas (at the intersection of S FM 225 & Buck Alley)  $\geq$ 2.8 miles south of Douglass. We accept check, money orders or cash (no change is available for cash payments). \*At this time, we cannot process credit or debit cards in the office. A Drive-thru and drop box are available.
- $\triangleright$ Commercial Bank of Texas local branches (CBTx). Please take your water bill statement with you and allow five days for your payment to process. Nacogdoches locations: Main Office 215 East Main, Stallings Banking Center 4929 North St. Starr Banking Center 1629 N University, SFA Banking Center 222 Vista Dr.
  - D & M Water Supply offers each customer the opportunity to make a voluntary contribution to the local voluntary fire department that serves the customer's physical address. The \$1.00 contribution amount is listed as a separate item on your monthly statement. These voluntary contributions will be sent to the following VFD's: Douglass VFD, Lake Nacogdoches VFD and South Nacogdoches VFD. This contribution may be deductible under the Federal Income Tax Law.

# Contact our office at 936-559-9900 or visit www.dmwater.org for more information or assistance.

If a road bore or line extension is required to establish a service line connection within our system all cost are at the member/customer's expense. D & M WSC does not provide a road bore service. A line extension will require a cost estimate. Member/customer will need to arrange for the road bore with a contractor and coordinate installation with our office.

### D & M WSC is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint filing file.html or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-941, by fax (202) 690-7442 or email at program.intake@usda.gov.

# **D & M WATER SUPPLY CORPORATION**

P.O. BOX 9 Douglass, Texas 75943 Phone: 936-559-9900 Fax: 936-559-0112 Email: office@dmwater.org

# **RATES & FEES**

Standard		Non-Standard		
Base Water Rate:	\$32.00	Base Water Rate:	<sup>3</sup> / <sub>4</sub> "=48.00	
Standard meter	Monthly	Charges based on meter equivalents chart,	1"=80.00	
	Charge	Tariff Section G. 6.	11/2"=160.00	
			2"=256.00*	
Gallonage Charge Water:		Gallonage Charge Water:		
Rate per 1,000 gallons		Rate per 1,000 gallons		
0-2,000	\$4.25	0-2,000	Charges	
2,001-8,000	\$5.25	2,001-8,000	based on	
8,001-12,000	\$5.75	8,001-12,000	meter	
12,001-20,000	\$6.25	12,001-20,000	equivalents	
Over 20,000	\$7.25	Over 20,000	chart, Tariff	
			Section G. 6.	
*Base Sewer Rate:	\$26.00	*Base Sewer Rate:	<sup>3</sup> / <sub>4</sub> "=39.00	
Standard meter	Monthly	Charges based on meter equivalents chart,	1"=65.00	
	Charge	Tariff Section G. 6.	1½"=130.00	
			2"=208.00*	
*Gallonage Charge Sewer:	\$5.00	*Gallonage Charge Sewer:	\$5.00	
for any usage per 1,000 gallons		for any usage per 1,000 gallons		
Equity Buy In Fee:	\$1200.00	Equity Buy In Fee:	Quote required	
(Standard new service)		(Non-Standard new service)		
Installation Fee:	\$300.00	Installation Fee: Quote		
Standard Service		Non-Standard Service		
	Additio	onal Fees		
Membership/Deposit (Water):	\$100.00	Membership/Deposit (Sewer):	\$100.00	
per service unit		per service unit		
Customer Service Inspection	\$100.00	Transfer Fee	\$30.00	
Reconnect Fee	\$30.00	Owner notification fee for rentals	\$10.00	
Service Trip Fee	Trip Fee \$30.00 Returned Check/Item Fee		\$30.00	
Late Payment Fee	10%			
Equipment Damage Fee:	Actual Road Bore as required:			
(Labor & all costs to repair/ replace		to be at the customer's expense		
equipment)				
Meter Tampering/Diversion PenaltyNot to exceed 6 x's monthly base charge				
*Note: Sewer service available only to CR 521 & CR 522				

D & M WSC is an equal opportunity provider and employer

	CORPORATION USE ONLY
	Date Approved:
RUS-TX Bulletin 1780-9	Page 1 of 5
TX PN No. 56 (Rev. 1/09)	Cost:
D & M WATER SUPPLY CORPORATION	Work Order Number:
P.O. BOX 9	Eng. Update:
DOUGLASS, TX 75943	Account Number:
936-559-9900 FAX 936-559-0112	Serial Number:
www.dmwater.org	Sequence Number:
SERVICE APPLICATION AND AGREEMENT	Date Installed:
	Service Inspection Date:
Please Print: DATE	Existing Structure New Construction
APPLICANT'S NAME	
CO APPLICANT'S NAME	
CURRENT BILLING ADDRESS: FUTURE BILLIN	NG ADDRESS EFFECTIVE DATE:
PHONE NUMBER         Home ()         -	Work ()
Cell () Email	
PROOF OF OWNERSHIP PROVIDED BY COPY OF RECORDED DE	<b>EED (and proof of recording at the county clerk's office)</b>
DRIVER'S LICENSE NUMBER OF APPLICANT(s)	
LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdi	vision with lot and block number)
PREVIOUS OWNER'S NAME AND ADDRESS (if transferring Mem	bership)
ACREAGE HOUSEHOLD SI	IZE (SQ. FT.)
NUMBER IN FAMILY LIVESTOC	K & NUMBER
SPECIAL SERVICE NEEDS OF APPLICANT	
NOTE: FORM MUST BE COMPLETED BY APPLICAN REQUEST MUST BE ATTACHED.	T ONLY. A MAP OF SERVICE LOCATION
the following information is requested by the Federal Government in order scrimination against applicants seeking to participate in this program. Yo couraged to do so. This information will not be used in evaluating your you choose not to furnish it, we are required to note the race/national origoname.	ou are not required to furnish this information, but are application or to discriminate against you in any way. However,
hnicity: 🗌 Hispanic or Latino 🗌 Not of Hispanic or Latino ace: 🗌 White 🔲 Black or African American 🔲 American Indian/Alas	ska Native 🗌 Asian 🗌 Native Hawaiian or Other Pacific Islander
ender: 🗌 Male 🗌 Female D & M WSC IS AND EQUAL OPPORTUN	

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_, between D & M Water Supply Corporation, a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and \_\_\_\_\_ (hereinafter called the Applicant and/or Member),

### Witnessed:

The Corporation shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water and/or wastewater system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

a. The number of taps to be considered in the design and

b. The number of potential ratepayers considered in determining the financial feasibility of constructing

1) a new water system or

2) expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or wastewater connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations.

RUS-TX Bulletin 1780-9 (1/09)

- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. The use of pipe and pipe fittings that contain more than 0.25% lead or solder and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the Corporation's facilities. Customer service pipelines shall be installed by the applicant.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises is connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system-wide service for existing or future members.

RUS-TX Bulletin 1780-9 (1/09)

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Date

Applicant / Member

Date

Witnessed

D & M use only:

**Approved and Accepted** 

**Date Approved** 

#### D & M WSC is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_file.html or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-941, by fax (202) 690-7442 or email at program.intake@usda.gov.

## UNITED STATES DEPARTMENT OF AGRICULTURE

## **Rural Utilities Service**

### **RIGHT OF WAY EASEMENT**

(General Type Easement)

KNOW ALL MEN BY THESE PRESENTS, that \_\_\_\_\_

(hereinafter called "Grantors"), in consideration of one dollar (\$1.00) and other good and valuable consideration paid by D & M Water Supply Corporation, (hereinafter called "Grantee"), the receipt and sufficiency of which is hereby acknowledged, does hereby grant, bargain, sell, transfer, and convey to said Grantee, its successors, and assigns, a perpetual easement with the right to erect, construct, install, and lay and thereafter access and use, operate, inspect, repair, maintain, replace, upgrade, parallel and remove water distribution lines and appurtenances and any other facilities necessary to serve Grantors' property as well as the Grantee's current and future system-wide customers, under, over and across \_\_\_\_\_\_\_acres of land, more particularly described in instrument recorded in File #\_\_\_\_\_\_\_, Deed Records, Nacogdoches County, Texas, together with the right of ingress and egress over Grantor's adjacent lands for the purpose for which the above mentioned rights are granted. The easement hereby granted shall not exceed 15' in width, and Grantee is hereby authorized to designate the course of the easement herein conveyed except that when the pipeline(s) is installed, the

Grantee shall have such other rights and benefits necessary and/or convenient for the full enjoyment and use of the rights herein granted, including without limitation, (1) the reasonable right of ingress and egress over and across lands owned by Grantor which are contiguous to the easement; (2) the reasonable right from time to time to remove any and all paving, undergrowth and other obstructions that may injure Grantee's facilities and appurtenances or interfere with the construction, maintenance, inspection, operation, protection, repair, alteration, testing, replacement, upgrading, paralleling, relocation (as above limited), substitution or removal thereof; and (3) the right to abandon-in-place any and all water supply lines, service lines and associated appurtenances, such that Grantee shall have no obligation or liability to Grantor or their successors or assigns to move or remove any such abandoned lines or appurtenances.

easement herein granted shall be limited to a strip of land 15' in width the center line thereof being the pipeline as installed.

In the event the easement hereby granted abuts on a public road and the county or state hereafter widens or relocates the public road so as to require the relocation of this water line as installed, Grantor further grants to Grantee an additional easement over and across the land described above for the purpose of laterally relocating said water line as may be necessary to clear the road improvements, which easement hereby granted shall be limited to a strip of land 15' in width the center line thereof being the pipeline as relocated.

The consideration recited herein shall constitute payment in full for all damages sustained by Grantors by reason of the installation of the structures referred to herein and the Grantee will maintain such easement in a state of good repair and efficiency so that no unreasonable damages will result from its use to Grantors' premises. This agreement together with other provisions of this grant shall constitute a covenant running with the land for the benefit of the Grantee, its successors, and assigns. The Grantors covenant that they are the owners of the above described land and that said lands are free and clear of all encumbrances and liens except the following:

Grantor does hereby bind itself, its successors and assigns, to WARRANT AND FOREVER DEFEND, all and singular, the easement herein granted to Grantee, or Grantee's successors and assigns, against every person whomsoever claiming, or to claim, the same or any part thereof.

Page 1 of 2

The easement conveyed herein was obtained or improved through Federal financial assistance. This easement is subject to the provisions of the Title VI of the Civil Rights Act of 1964 and the regulations issued pursuant thereto for so long as the easement continues to be used for the same or similar purpose for which financial assistance was extended or for so long as the Grantee owns it, whichever is longer.

IN WITNESS WHEREOF the said Grantors have executed this instrument this \_\_\_\_\_ day of \_\_\_\_\_, 20 .

## ACKNOWLEDGEMENT

STATE OF TEXAS

COUNTY OF NACOGDOCES

BEFORE ME, the undersigned, a Notary Public in and for said County and State, on this day personally appeared\_\_\_\_\_\_ known to me to be the person(s) whose name(s) is(are) subscribed to the foregoing instrument, and acknowledged to me that he (she) (they) executed the same for the purposes and consideration therein expressed.

GIVEN UNDER MY HAND AND SEAL OF OFFICE THIS THE \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_County, Texas.

(Seal)

(Notary Public in and for)

D & M Water Supply Corporation P.O. Box 9, Douglass, TX 75943

	we are pleased to offer you a Direct Payment Plan service. You may pay directly from your checking or savings account. And, you won't have to change		Optional form provided for vour convenience.			
	bur present banking relationship to take advantage f this service.		re's how the Direct Payn			
	The Direct Payment Plan will help you in several ways:	fron bac	n your checking or saving k and relax. Your paymer omatically up to 3 busines	is account. Then, just sit nts will be made		
	<ul> <li>✓ it saves time - fewer checks to write</li> <li>✓ helps meet your commitment in a convenient and timely manner – even if you're on vacation</li> </ul>	date	e. Proof of payment will a tement as well as on your	ppear on your bank		
	<ul> <li>or out of town</li> <li>✓ no lost or misplaced statements, your payment is always on time - it helps maintain good credit</li> <li>✓ it saves postage</li> </ul>	rem	e authority you give to cha nain in effect until you noti ninate the authorization.	• •		
	<ul> <li>✓ it saves postage</li> <li>✓ it's easy to sign up for, easy to cancel</li> <li>✓ no late charges</li> </ul>		e Direct Payment Plan is o evenient and easy. To take	•		
A	AUTHORIZATION FOR DIRECT PAYMENT D & M Water Supply: D & M account #					

I authorize D & M WATER SUPPLY CORPORATION to initiate entries to my checking/savings account. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the company a reasonable opportunity to act on it. I can stop payment of any entry by notifying my financial institution 3 days before my account is charged. ENCLOSE A VOIDED CHECK FOR ACCOUNT VERIFICATION

(NAME OF FINANCIAL INSTI	TUTION) (BRANCH)	
(CITY)	(STATE) (ZIP	CODE)
(SIGNATURE)	(DA	TE)
(CUSTOMER NAME - PLEAS		
(ADDRESS - PLEASE PRINT	)	
(PHONE NUMBER)		
	Checking or Savings	
		raft.

, ا

On

559-9900 to initiate electronic entries to my checking/savings account and have agreed to the terms listed on the authorization. I may revoke my authorization with you by writing to the address above within 5 business days of scheduled draft. Regular payment date is the 10<sup>th</sup> of each month.

D & M WSC is an equal opportunity provider and employer.

# **D & M WATER SUPPLY CORPORATION**

**P.O. BOX 9** 

Douglass, Texas 75943

Phone: 936-559-9900 Fax: 936-559-0112 Email: dmwater.org@gmail.com Web: www.dmwater.org Optional form provided for your convenience.

### AUTHORIZATION TO RELEASE ACCOUNT INFORMATION

MEMBER NAME:		-
MEMBER ADDRESS:		-
MEMBER PHONE:		
ACCOUNT No.:		
RELEASE OF INFORMATION TO: _		
ADDRESS:	,	
PHONE:		
FAX:		
DESCRIPTION OF INFORMATION		
Member's Signature	Date	
Authorization to release account unless written request for cancela	nformation is valid from tion of the release is received in our	until office signed by the member of record
Please contact our office at 936-5	59-9900 if we can be of any further a	ssistance in this matter.

D & M WSC is an equal opportunity provider and employer.